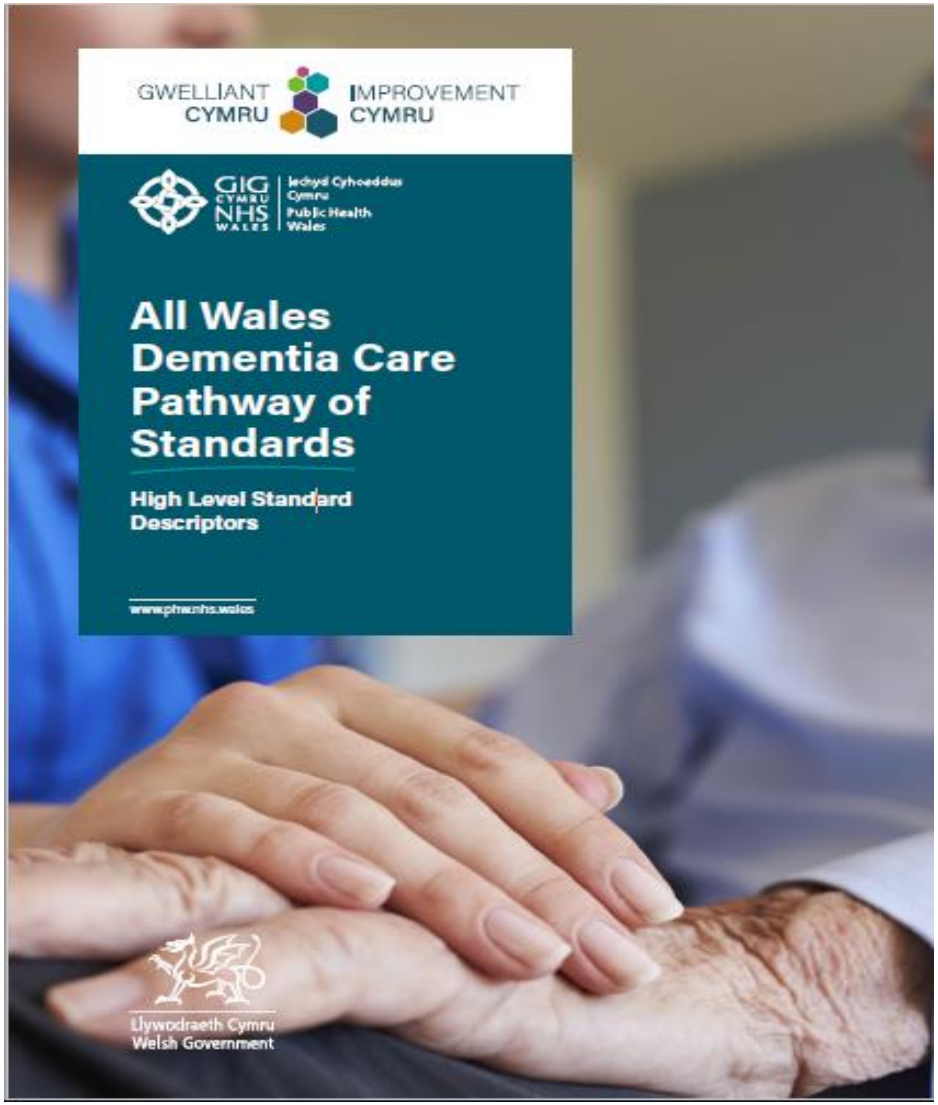
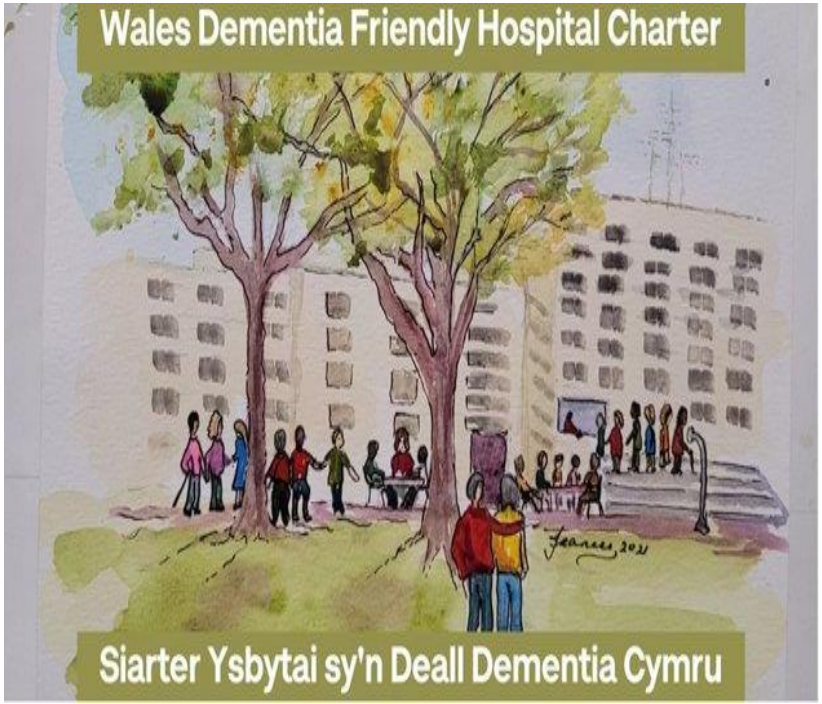
GIG CYMRU NHS WALES

Bwrdd Iechyd Prifysgol Aneurin Bevan University Health Board





Amanda Whent, Lead Nurse Dementia ABUHB

Natasha Harris, Service Manager, Partnerships and Development, Gwent Regional Partnership Team

Welsh Government Dementia Action Plan for Wales, 2018-2022.

Risk reduction and delaying onset.	Raising awareness and understanding.	Recognising and Identification.
Assessment and Diagnosis.	Living well as possible, for as long as possible with Dementia.	The need for increased support.

Bwrdd Partneriaeth Rhanbarthol Gwent
Gwent Regional Partnership Board

Dementia Friendly Communities

Consists of a range of partners including:

People living with dementia, carer's, elected members, local authority, ABUHB, Gwent Police, South Wales Fire and Rescue, Welsh Ambulance Service, third sector and community groups.

Meet bi-monthly

Supports the Gwent Dementia action plan.

Supports the work ready for implementation of the All Wales Dementia Care Standards

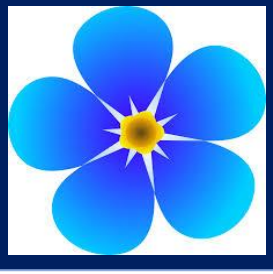
Standing item on the agenda, at Dementia Board

Annual conference to enable coproduction, joint working and sharing of good practice.

Dementia care Pathway Of Standards

Developed by Improvement Cymru Delivery Framework.-

- **Three priorities.**
- **2-year scoping/1800 people, carers and partners**
- **Focus on people living with dementia identified would make a difference**
- **100 standards/20 Standards**
- **2-year Delivery Framework 2021–2023**

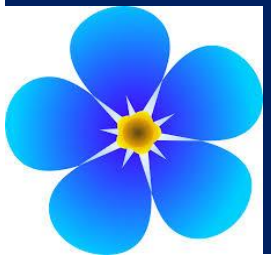


4 Themes 20 standards wrapped around the person

- Accessible
- Responsive
- Journey
- Partnerships & Relationships

Kindness & Understanding

Standard Descriptors	Phase One: **community engagement** using one locality within a region working in partnership, taking 6 months. 'what dementia care and intervention looks like around here' .
	Services at the points of contact will provide **reasonable adjustments** to care. Includes community and inpatient settings
	Memory Assessment Services (MAS) and Primary Care (GP) **adopt READ Codes** to capture diagnosis /MCI. Includes Inpatient
Standards 1-5	**Learning Disability** services will define a process to capture the total population of people living with Learning Disability and specifically **Downs Syndrome** to offer a **cognitive wellbeing check**.
	Health and social care services should provide the **outcomes** of an agreed set of completed **assessment & interventions** (listed) when referring to Memory Assessment services (where presenting need is indicated)



Standard Descriptors

Standards 6-10

Memory Assessment Services within a **12 week** period from point of referral **provide a range of interventions** (listed) to support diagnosis. Digital platforms and other adaptions and approaches may need to be considered.

People access a **contact** that can provide **emotional support** throughout the assessment period and over the next **48 hours after receiving a diagnosis** and ensure, following this period it is offered as required

People living with **Mild Cognitive Impairment** (MCI) will be offered a choice of **holistic services** monitoring their physical, mental health and wellbeing

Within 12 weeks of receiving a diagnosis people living with dementia (after diagnosis) will be offered **education and information** on the importance of physical health activities to support and promote health

People living with dementia, carers and families will be offered **learning, education and skills training.**

Standard Descriptors

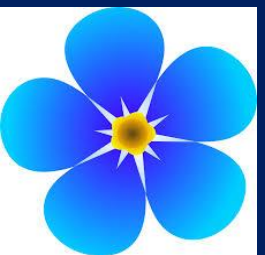
Standards 11-15

Wales will adopt the **Dementia Friendly Hospital Charter** with a regular review of implementation and outcomes

People living with dementia and their carers will have a **named contact (connector)** to offer support, advice and signposting, throughout their journey from diagnosis to end of life.

People living with dementia will have access when needed to relevant (and when accessing mental health services) **dedicated services post diagnosis** no matter their residence (listed) e.g. physiotherapy, dietetics

People living with dementia will have a current **face to face** appointment where a **physical health review** will be delivered in partnership by primary and secondary care.



Within 12 weeks of diagnosis will be offered support to commence **planning for the future**, including **end of life care**

Standard Descriptors

Standards 16-20

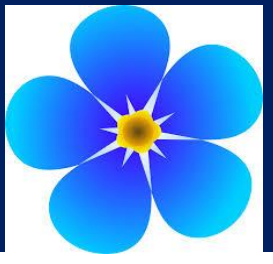
Organisations and care settings providing intensive dementia care, (this includes mental health and learning disabilities inpatient settings) provide **Dementia Care Mapping in routine practice**

All staff delivering care at all levels within **all disciplines and settings**, will have the opportunity to participate in **person centred learning and development** with support to implement into daily practice

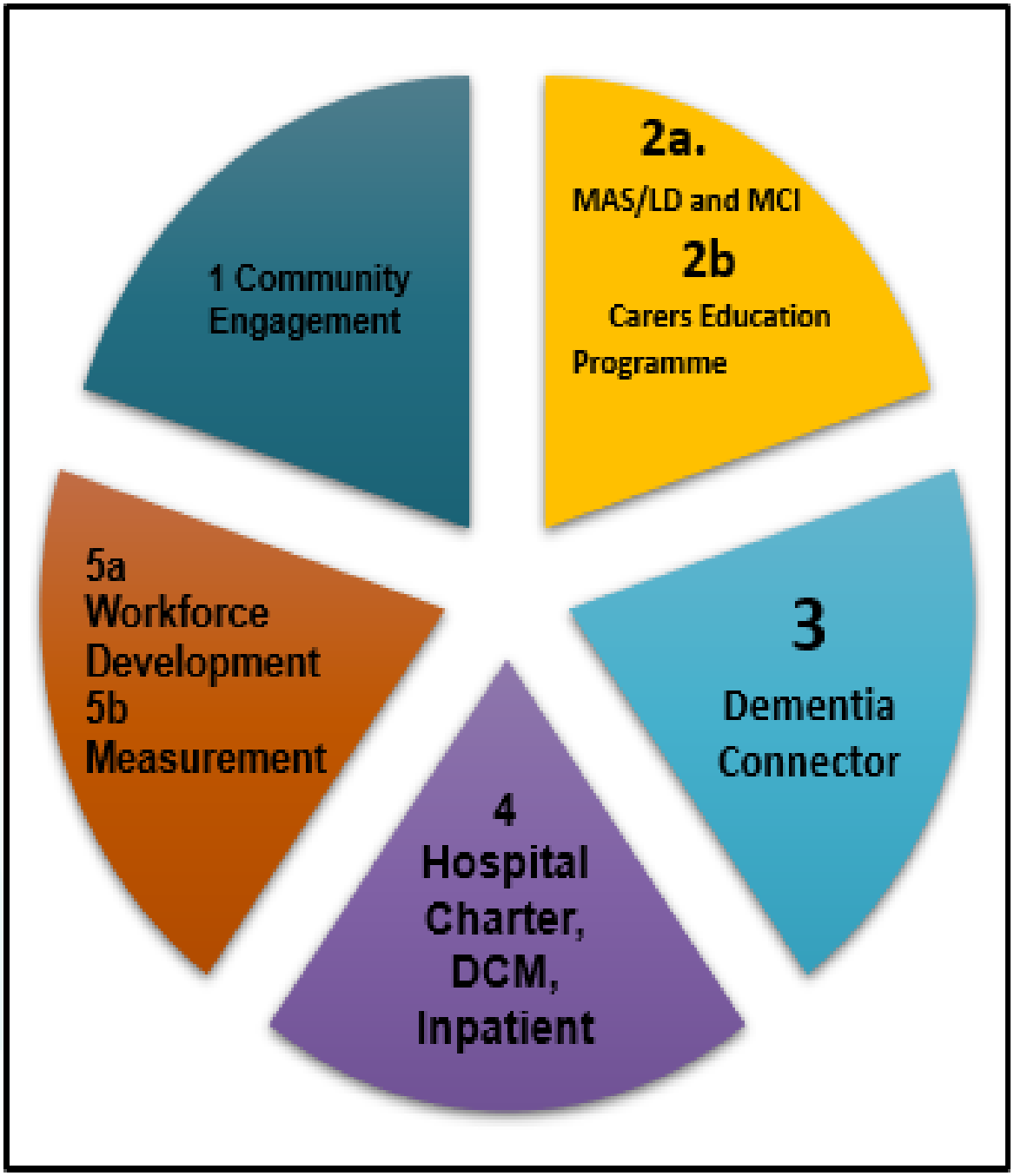
People living with dementia and their carers / families will have **support and assistance** to engage with appointments.

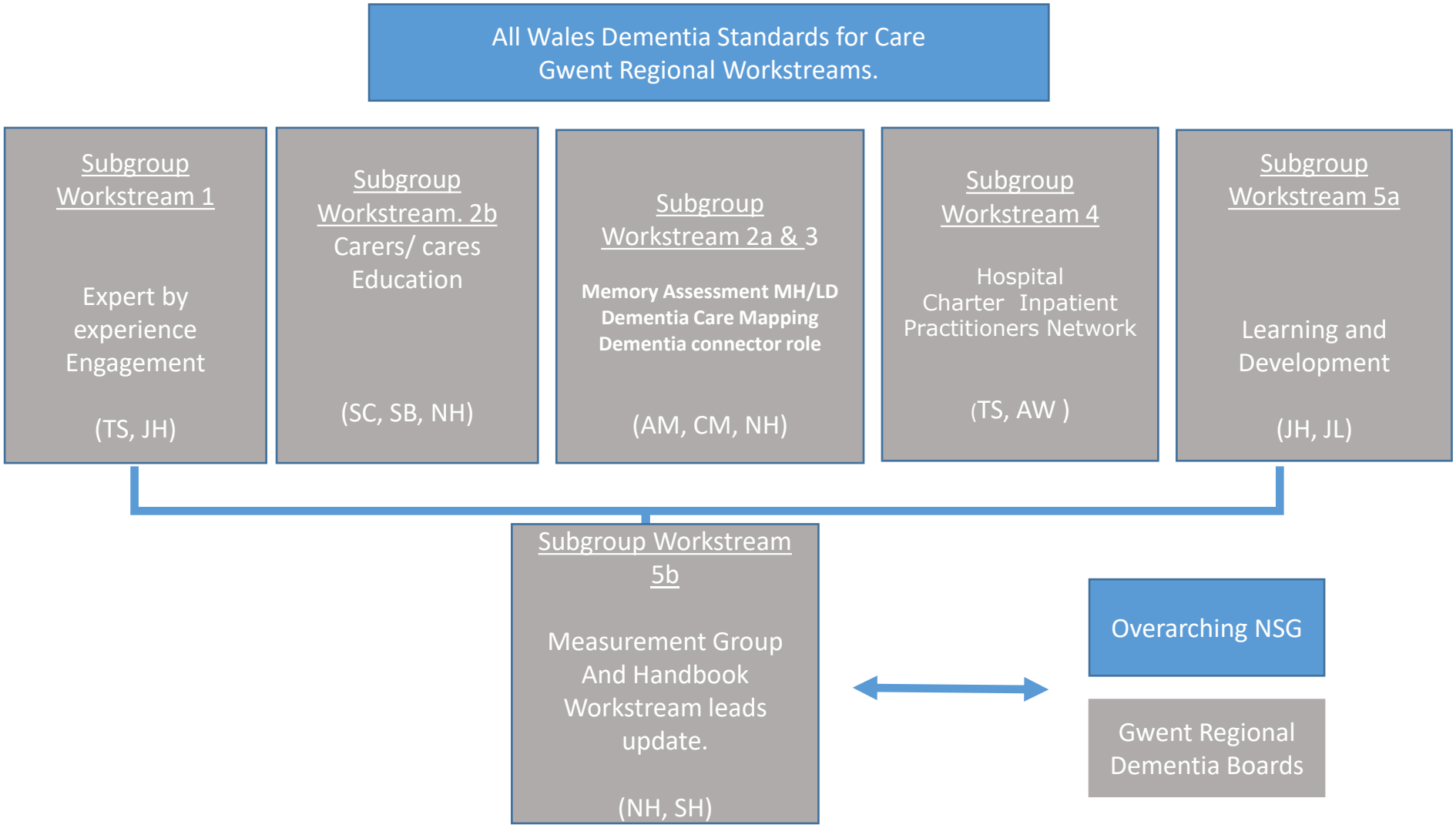
Services will ensure that when a person living with dementia has to **change / move between any settings or services,** care, will be appropriately coordinated to enable the person to consider and adapt to the changed environment.

Working in **partnership** the region will deliver on the requirements of the agreed **data items** (measurement workbook) for **reporting and assurance.**

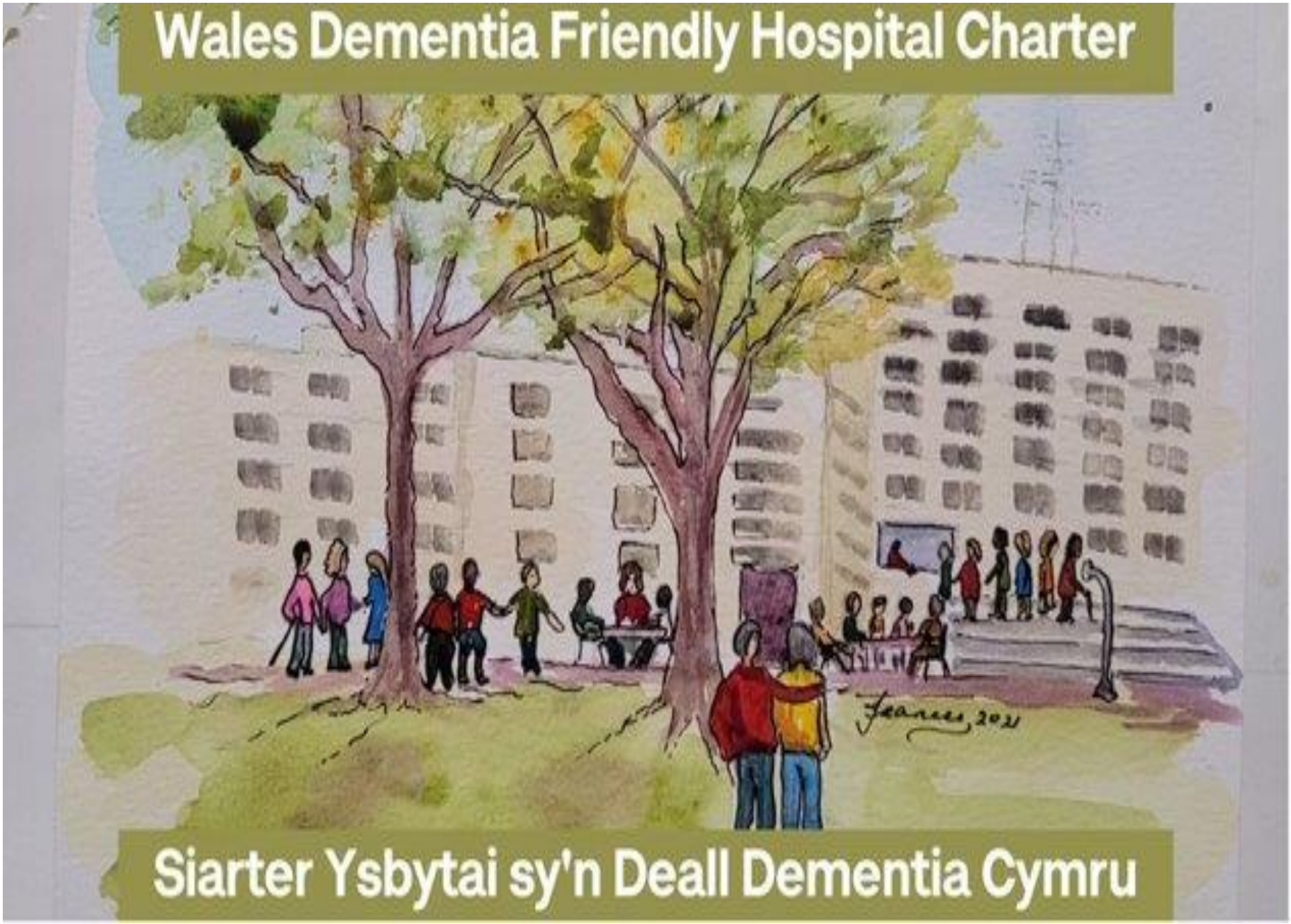


National Workstreams




All Wales Dementia Standards for Care
Gwent Regional Workstreams.
Subgroup Workstream 1
Expert by experience Engagement
(TS, JH)
Subgroup Workstream. 2b
Carers/ cares Education
(SC, SB, NH)
Subgroup Workstream 2a & 3
Memory Assessment MH/LD
Dementia Care Mapping
Dementia connector role
(AM, CM, NH)
Subgroup Workstream 4
Hospital Charter Inpatient Practitioners Network
(TS, AW)
Subgroup Workstream 5a
Learning and Development
(JH, JL)
Subgroup Workstream 5b
Measurement Group And Handbook Workstream leads update.
(NH, SH)
Overarching NSG
Gwent Regional Dementia Boards

Wales Dementia Friendly Hospital Charter



Siarter Ysbytai sy'n Deall Dementia Cymru

Charter Aims

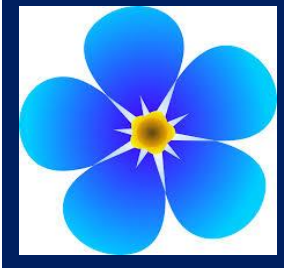
- **National 'Premier'- 6th April 2022**
- **Clear Statement of Key Principles that contribute to a Dementia Friendly Hospital**
- **Informs people, carers and staff what they should expect**
- **Fundamental Aims: to support wards to implement person centred dementia practice**

Feedback From Person Living with Dementia

*"The Charter will improve the **experience** of people affected in hospital care settings.*

*An experience that recognises their **personhood**, **diversity** and **preferences** shaped by recognising the importance of **dignity, respect** and **kindness**".*

Mr AH.

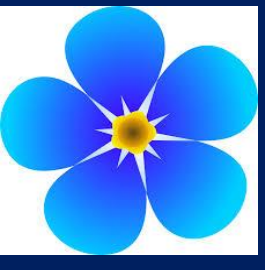


Actions Taken and Actions Needed

- Revised **Regional Dementia Action Plan to reflect the standards**
- In the process of forming the **Regional Workstreams**
- Revised **In-Patient Hospital Group**

Actions Needed: **We need your help !**

- **Collaboration !**
- **'Expert by Experience'** Groups.
- Feedback from people living with dementia and their carers/families must be used to transform services and improve people's lives.
- Listening events and training.



Questions?

Thank you

For more info Contact:

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